



Whitchurch (Shropshire) HC

Senior Welcome Pack (Over 18)



Welcome to **Whitchurch Hockey Club**. Please take your time to read and understand this pack, which hopefully contains all the information needed to become an active member of our successful club.

The aim of this pack is to provide you with all the information to make the season as enjoyable as possible for players, helpers, coaches and spectators. We hope you will gain an idea of how we function, what you can expect of us, what we expect of our members. We are always keen to listen to new ideas and if you feel there is information, we should include for future seasons please tell us.

All members need to read and digest the contents of this Welcome Pack, preferably prior to, or on your first visit. We then look forward to meeting you and making you welcome at **Whitchurch Hockey Club**.

Information regarding club policies and standard documentation can be found on the club website at **www.whitchurchhockeyclub.com**.

If you have any questions, please do not hesitate to contact us at **join@whitchurchhockeyclub.com**



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New member / Existing member – Sign up for Teamo, Club membership & GMS.

In order to become a member of Whitchurch (Shropshire) Hockey club each player needs to sign up to Teamo, this allows the club to manage player data, availability, selection and membership in line with the club Data Privacy Policy.

By signing up for an account you are agreeing to pay membership and adhere to the club's policies and code of conduct.

For Over 18's

The app can be downloaded on Android or Apple or via the website.

Please sign-up for an account at

www.teamo.chat/club/register/whitchurchokeyclub



It is now your responsibility to keep your details up to date on Teamo as the club will not be collecting any other information.

GMS (Instructions for sign up can be found on the club website on the 'Join our club' page.

Any player who is playing senior hockey will need to register or transfer from existing clubs on England Hockey Game Management System (GMS).

Sign up to training via Teamo

In order to maintain a record of attendance and plan coach requirements we ask players to register attendance in advance via Teamo. If you have booked in and cannot make it, please unbook.

Tuesday nights - Ladies Club training

- Ladies 18.30 to 20.00
- All players eligible for senior games (13+) welcome

Wednesdays nights - Mens Club training

- Men 18.30 - 20.00
- All players eligible for senior games (13+) welcome



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Senior training is free during the season to anyone who is regularly playing for senior teams. For those who are not eligible or infrequent players there will be a charge of £4.00 per session. All summer training will require payment.

Lead Coaches: Danny Foulkes / Alex Fry

- At training players are asked to observe England Hockey's 'Planning Hockey Safely' guidance and not participate in hockey activities until the coach gives permission.
- Adults and juniors attend training where their skills and abilities are assessed and if it is appropriate, they may be asked to train with a more experienced group.
- It often takes the coaches a couple of sessions to assess new players and we take a great deal of care ensuring that players are in the most appropriate group to maximise their enjoyment and build their confidence.

Bad Weather: We do play in most conditions. However, poor weather or frost may mean that a session may need to be cancelled. If so, we will contact parents, by Teamo, text, social media and put information on the club website.

Alternatively, you may contact the leisure centre on 01948 660660.

Check for updates on our website at www.whitchurchokeyclub.com

Facebook: www.facebook.com/WhitchurchHockeyClub

Twitter: [@whitchurchhc](https://twitter.com/whitchurchhc)

Hockey Club Guidelines

Whitchurch Hockey Club is fully committed to safeguarding and promoting the wellbeing of all its members. The club believes that it is important that members, coaches, administrators and parents associated with the club should, at all times, show respect and be encouraged to be open at all times and to share any concerns or complaints that they may have about any aspect of the club with either the Club captain or the club secretary.

As a member of Whitchurch Hockey Club, you are expected to abide by the following club guidelines:

- All members must play within the rules of hockey and respect officials and their decisions.



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- All members must respect opponents and teammates. If players are unable to do this, then the coaches will warn them and the player could be withdrawn from the match or competition.
- Members should keep to agreed timings for training and competitions or inform their coach or team manager if they are going to be late.
- Members should wear suitable kit and coaches have the right to withdraw players who do not have the appropriate personal equipment.
- Members must pay any fees for training or events promptly.

Club Kit

Club kit can be purchased from our club kit supplier 'Sarah's Embroidery'. A link to the shop can be found on the club website.

- For club shirt numbers contact either your captain or the club secretary at secretary@whitchurchokeyclub.com who will be able to provide one.

Welfare

Whitchurch Hockey Club has adopted the England Hockey Welfare policy to ensure that the welfare and safety of all at Whitchurch Hockey Club is always our primary consideration. Full versions of these are available at **www.whitchurchokeyclub.com**.

Our Club Welfare officer is Suzanne Foulkes 07525 432415

safeguarding@whitchurchokeyclub.com

Our policies are built upon on the following three principles:

1. You or your child's welfare is of paramount importance.
2. You or your child, regardless of age, ability, gender, racial origin, religious belief and sexual orientation has a right to be protected from abuse.
3. The rights, dignity and worth of you or your child will always be respected.

Whitchurch Hockey Club believes:

- That the safety and welfare of children should always be of paramount importance, whatever the circumstances.



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- That everyone with a role working with children has a moral and, arguably, a legal responsibility to safeguard and promote a child's welfare particularly when it comes to protecting children from abuse.
- That special care is needed in dealing with children whose age, inexperience or physical state makes them particularly vulnerable to abuse.
- It is committed to providing an environment where children can learn about, participate in and enjoy Hockey free from harassment or abuse.

Information on players

Information on players is collected via Teamo. Coaches and representatives of Whitchurch Hockey Club have access to any relevant medical information and will treat this information sensitively. Our **Club Data Privacy policy** can be found on the website explaining how the club uses and protects your data.

Accidents

Coaches plan all sessions to be as safe as possible, however due to the nature of the game and the playing surface accidents can and do occur. We have an established first aid assessment procedure and accident reporting system.

Lead Coaches:	Danny Foulkes / Alex Fry
Men's Club Captain	Will Edwards
Ladies Club Captain	Lisa Sullivan
Men's 1s Captain:	Jack Barnes
Men's 2s Captain:	Neil Jones
Ladies 1s Captain:	Millie Edwards
Ladies 2s Captain:	Emma Stubbs
Ladies 3s Captain:	Samantha Gregory

Selection Policy

We aim to ensure that all members get an equal opportunity to represent **Whitchurch Hockey Club**. We hope that it will be a positive experience that they will look back on with pride. We expect all representatives of the Club to act at all times in accordance with the Club Rules and Code of conduct which are available via the website.

Sign up availability for matches via Teamo by 21.00 on Monday evenings. The coaches, club captains and team captains will discuss and select teams. Players will receive confirmation of selection via Teamo usually by Wednesday. If you haven't received one, contact your normal captain.



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Volunteers

As a club we rely heavily on volunteers giving freely of their time with skills and experience in many areas not just hockey or sport in general. At **Whitchurch Hockey club** we are grateful for all those who assist us in any way from helping collect fees to helping with transport and promotion. If you can help us in any way however small, please talk to us.

As a responsible Club we will request proof of competency in working with children, including DBS checks.



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Membership and Match Fees (non-refundable)

Associate Membership / University Student away during term – allows senior players up to 6 matches a season	£25
Student membership (Year 8 and above or in full time education)	£75
Senior membership (Over 18)	£120

If you are struggling with paying membership or cannot commit to playing a full season please come and speak with the committee as we want as many players as possible available each week, even if it's only a couple of games a season.

Membership can be paid on Teamo.

Membership can be paid as of 1st July each season.

Deadline for payment of membership is 11th October 2025 after which an additional £5 admin fee will be due.

Anyone who hasn't paid by this time will be ineligible for selection.

Senior Match Fees (£7.00 per game in 2025/26)

Players are requested to sign up to 'Auto pay' on Teamo and match fees will be automatically collected on the first week of each month.

AutoPay

The use of Autopay has massively reduced the burden on the clubs volunteers in the last season chasing payments from players and freeing volunteers for other projects.

The club are asking all players in 2025-26 to sign up to Autopay or contact treasurer@whitchurchokeyclub.com if not possible.

Whitchurch hockey club reserves the right to have membership paid in advance of playing games for players who have previously paid membership after the deadline without agreement of the treasurer or have been repeatedly late paying match fees.

PHOTOGRAPHY: In some environments, particularly adult competition it is impossible to control photography by external parties, however, we are aware that there may be times that photographs and/or footage may be taken during matches and training sessions by approved agents and/or officers of Whitchurch HC. Such images shall



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only be used for publicity/training purposes in accordance with the Whitchurch HC Photographic and Recorded Images policy. This includes any reproductions or adaptations of the images for all general purposes i.e., local newspapers, local magazines, other promotional articles (inc. flyers) and the club's website. If you do not wish your image to be used, please inform the committee.

WHATSAPP: The club only has one official WhatsApp group which is used solely for communicating upcoming events. All information regarding matches and team selection are done via Teamo.

You may be asked to join other WhatsApp groups by other members of the club in order to speed up communication etc. These are personal groups setup by the individual and are not controlled or regulated by the club or the club's policies.

Drivers and transport to games

- For senior matches the club will provide where possible lifts to games for all players but we rely on parents to provide lifts if this is not possible.
- The club does not allow Under 21s to drive younger players to matches from the meeting point as part of our welfare policy.